

# What Top-Performing Healthcare Organizations Know 7 Proven Steps for Accelerating and Achieving Change ACHE Management

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## BOOK DETAILS

- Author : Greg Butler
- Pages : 130 Pages
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## **BOOK SYNOPSIS**

To answer that question, authors Greg Butler and Chip Caldwell researched over 220 healthcare organizations to determine what differentiates high performers from organizations that fail to achieve lasting operational success. Their research revealed that success lies in the ability of leaders to organize the change process. This major finding is the foundation for the performance improvement model described in this book. This model combines four change management strategies used by high-performing organizations: Organizing for accountability Linking operating strategy to quality initiatives Creating an environment for change Deploying advanced quality methods such as Lean and Six Sigma Each of the four strategies is illustrated with specific examples and success stories. The book focuses on the crucial role leaders should play in the performance improvement process and provides proven methods for increasing the effectiveness of quality improvement methods.

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